

KEY FACTS SHEET

Business nbn™

Speed - how fast is it?

№ n50	n100³	n250 ⁴	№ n500 ⁴	n1000⁴
Α	В	С	D	E
nbn™ Speed Tier:	nbn™ Speed Tier:	nbn™ Speed Tier:	nbn™ Speed Tier:	nbn™ Speed Tier:
n50¹	n100¹	n250¹	n500¹	n 1 000¹
Typical Busy	Typical Busy	Typical Busy	Typical Busy	Typical Busy
Period Speed:	Period Speed:	Period Speed:	Period Speed:	Period Speed:
48Mbps ²	98Mbps ²	245Mbps ²	490Mbps ²	800Mbps ²

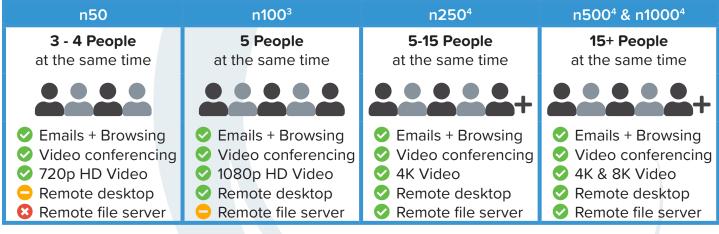
This indicates the maximum possible speed (Mbps) you can receive off-peak (5pm-9am). n50 Fixed Wireless services will be placed on Speed Tier n75/10.

²This is the typical download speed you can expect during busy periods (10am-3pm). It is not a guaranteed minimum speed.

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

³n100 is not available on FTTN or Fixed Wireless. ⁴n250, n500 & n1000 are only available at select, fully qualified FTTP-enabled locations.

Usage - what can I do with it?



Legend: **②** = Not recommended | **○** = May experience limited performance | **②** = Should work fine

Additional Notes



Your NBN Service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or pereformance may be reduced by other factors such as your inoffice setup and wiring. Talk to Telair about what you can do to improve peformance. For example, elevating your router above the ground may improve your speed as electrical objects may act as a damper.

Medical Alarms/Security

Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.



KEY FACTS SHEET

nbn[™] Services (off-net)

Speed - how fast is it?

T-Starter (off-net)	T-Jet Boost (off-net)	T-Sonic Boost (off-net) ³	
А	В	С	
	?	<u> </u>	
nbn™ Speed Tier 25¹ 21 Mbps download²	nbn™ Speed Tier 50¹ 45 Mbps download²	nbn™ Speed Tier 100¹ 91 Mbps download²	

¹This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm-7pm)

²This is the typical download speed you can expect during busy periods (7pm-11pm). It is not a quaranteed minimum speed.

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (for FTTN, FTTC and FTTB connections only).

³Sonic Boost is not available on FTTN.

Usage - what can I do with it?

T-Starter	T-Jet Boost	T-Sonic Boost	
2 - 3 People at the same time	3 - 4 People at the same time	5 People at the same time	
Emails + BrowsingOnline GamingHD Video Streaming	Emails + BrowsingOnline GamingHD Video Streaming	Emails + BrowsingOnline GamingUltra HD/4K Videos	

Additional Notes



Technical Limitations

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Medical Alarms/Security

Before entering into a consumer contract, you should find out if any medical or security alarm services are not compatible with an NBN service and you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.